

MKT 6337.502, Call Number 83994
BUAN 6337.502, Call Number 83993
Marketing Predictive Analytics Using SAS (3 Credits)
Fall 2016

Meeting Time: Tuesday 7:00 pm - 9:45 pm

Classroom: JSOM 11.210

Instructor: Ernan Haruvy

Office Hours: JSOM 13.506

Email: eharuvy@utdallas.edu

Tuesday 2:00 pm – 4:00 pm

Required text: Handbook of Statistical Analyses Using SAS by Der & Everitt, 3rd edition, CRC Press

Course Description

This course is designed for a career in marketing analytics in which students analyze data from large databases to make important marketing decisions. These methods are commonly employed in online marketing, in grocery stores, and in financial markets. Students will acquire knowledge about the tools and software that are used to understand issues such as who the profitable customers are, how to acquire them, and how to retain them. The tools can also be used to manage brand prices and promotions using scanner data as is done in supermarkets.

Course Policy

Attendance is important. Participation is even more important. Participation is not attendance. It is based on your level of involvement in discussion, leadership in the group, level of preparedness, and demonstrated knowledge. Please ensure that project submissions are made on time. *In fairness to the other groups, late submissions will be penalized.*

Peer Evaluation: Your share in the group's grade will be determined by your peer evaluation score. Please abide strictly by the Academic Honor Code.

Course Evaluation and Grading

Participation	10%	Based on involvement in the class discussions.
Assignments	20%	
Project Write-up	20%	Each group will submit a final written project report.
Project Presentation	10%	Each group will present its project to the class.
Midterm	20%	Closed book
Final Exam	<u>20%</u>	Closed book
	<u>100%</u>	

Individual Assignments

These are simple problems from the book. Solutions will be submitted online. Copying will be punished severely.

Group Project Write-up. I have several sample datasets which I will divide among the groups, with groups getting some limited choice in the datasets they work on. Additionally, each group will collect survey data or other data related to their dataset and will present both sets of results in one project. For data collection, a minimum of 150 individual observations is expected. Both of these data sets will be analyzed in accordance with the material we cover in class.

COURSE PLAN

COURSE SCHEDULE

<u>Dates</u>	<u>Topics</u>
Aug 23	Introduction to the Course. Basic Concepts in Statistics and SAS. Creating SAS data set, data and procedure steps. CHAPTER 1.
Aug 30	<i>The Marketing Research Process.</i> Data types.
Sep 6	<i>Presenting data.</i> Data formats and manipulations. Sorting, merging, conditionals. Presenting Data: Writing simple reports, Descriptive statistics and summaries, correlation, Boxplot, histogram, probability plots, Breaking into subgroups, bar charts. Graphics: Charting and plotting data. Frequency tables. CHAPTER 2.
Sep 13	<i>Basket composition analysis.</i>
Sep 20	<i>Segmentation.</i> Principal components, factor analysis, clustering, RFM analysis. CHAPTERS 16-17.
Sep 27	Hypothesis testing and ANOVA. CHAPTERS 3-5
Oct 4	Simple Linear Regression. CHAPTER 6
Oct 11	EXAM 1
Oct 18	Multiple Regression, CHAPTER 7
Oct 25	Logistic Regression. CHAPTER 8.
Nov 1	Generalized Linear Models: Binomial, Poisson, and Gamma. CHAPTER 9.
Nov 8	Longitudinal data. CHAPTERS 12-14.
Nov 15	Survival analysis. CHAPTER 15.
Nov 22	FALL BREAK (Thanksgiving) No Class
Nov 29	STUDENT PRESENTATIONS
Dec 6	EXAM 2