Course Information

Course Number/Section	CS/CE 6352-001
Course Title	Performance of Computer Systems and Networks
Term	Fall 2016
Days & Times	TuTh 8:30 am - 9:45 am, ECSS 2.412

Professor Contact Information

Professor	Jason Jue
Email Address	jjue@utdallas.edu
Office Location	ECSS 4.408
Office Phone	(972) 882-4429
Office Hours	TuTh 9:45 am - 10:45 am, or by appointment

Course Pre-requisites, Co-requisites, and/or Other Restrictions

A first course on probability theory.

Course Description

Overview of case studies. Brief review of probability theory. Queueing models and physical origin of random variables used in queueing models. Various important cases of the M/M/m/N queueing system. Little's law. The M/G/1 queueing system. Discrete time queueing systems. Simulation of queueing systems. Product form solutions of open and closed queueing networks. Convolution algorithms and Mean Value Analysis for closed queueing networks.

Student Learning Objectives/Outcomes

Ability to understand and apply M/M/1 queueing models
Ability to understand and apply Little's result for FIFO and non-FIFO queues
Ability to understand and apply continuous parameter Markov chains and state dependent queueing models
Ability to understand and apply M/G/1 queueing models
Ability to understand and apply discrete parameter Markov chains and discrete-time queueing models
Ability to understand and apply continuous-time open queueing network models
Ability to understand and apply continuous-time closed queueing network models
Application of the above concepts in computers and computer networks

Required Textbooks and Materials

Thomas G. Robertazzi, Computer Networks and Systems: Queueing Theory and Performance Evaluation, Third Edition, Springer-Verlag, 2000.

Suggested Course Materials

Trivedi, Probability & Statistics with Reliability, Queueing and Computer Science Applications, Wiley 2001.
Gross and Harris, Fundamentals of Queueing Theory, Wiley 1998.
Kobayashi and Mark, System Modeling and Analysis, Prentice Hall 2008.

Assignments & Academic Calendar

Week 1-2	Introduction, Probability (Robertazzi, Ch. 1, Appendix A; Trivedi, Ch. 2-5)
Week 3	Stochastic processes, Markov chains (Robertazzi, Ch. 2.1-2.2, Ch. 6.3; Gross & Harris, Ch. 1.9)
Week 4-5	Birth-Death processes, M/M/1 systems (Robertazzi, Ch. 2.2-2.4; Gross & Harris, Ch. 2.2)
Week 6	State-dependent Markovian queueing systems (Robertazzi, Ch. 2.4-2.10; Gross & Harris, Ch. 2.2)
Week 7-8	Simulation modeling (Kobayashi & Mark, Ch. 16.1-16.3), M/G/1 systems (Robertazzi, Ch. 2.12)
Week 9	Midterm Exam, Tuesday, October 18, 8:30 am – 9:45 am
Week 10	Priority queueing systems (Robertazzi, Ch. 2.13; Gross & Harris, Ch. 3.4)
Week 11-12	Discrete-time queueing systems (Robertazzi, Ch. 6.1-6.7)
Week 13-14	Queueing networks (Robertazzi, Ch. 3.1-3.4, Ch. 4.2-4.3)
Week 15	Fall Break
Week 16	Additional Topics, Review
Week 17	Final Exam, Thursday, December 15, 2016, 8:00 am – 10:45 am

Grading Policy

Homework and Programming Assignments:	30% (6 assignments, 5% each)
Midterm Exam:	30%
Final Exam:	40%

Course Policies

Homework will be due at the beginning of class on the due date. Late homework will not be accepted. Programming assignments are to be turned in through eLearning.

All homework, programming assignments, and exams are to be individual efforts. You are not to collaborate with other students, or to discuss homework or programming assignments with other students prior to submission. Copying of homework, programming assignments, or exams, in whole or in part, from other students or from assignments from previous semesters will be considered to be an act of scholastic dishonesty.

For programming assignments, you may only use source code provided by the instructor. **You are not to view, copy, or distribute code from any other sources, including code from other students, code from the Internet, or code from projects submitted in past semesters.** You may not discuss code or "logic" of programs with other students. Plagiarism detection software will be employed to detect copying of code on projects. Suspected cases of copying will be referred to Judicial Affairs with a recommended penalty of zero credit on the assignment and a full letter grade reduction (e.g. from a 'B' to a 'C') in the final course grade. Multiple violations will result in more severe penalties.

Makeup exams will not be given unless you have a valid, documented reason, such as a medical emergency.

If you miss a lecture, it is your responsibility to make up the material on your own. Lecture notes will not be provided to students outside of lectures.

Attendance and class participation are strongly encouraged. Three consecutive absences will result in one letter grade drop. Four consecutive absences will result in an F in the course.

Student Conduct & Discipline

The University of Texas System and The University of Texas at Dallas have rules and regulations for the orderly and efficient conduct of their business. It is the responsibility of each student and each student organization to be knowledgeable about the rules and regulations which govern student conduct and activities. General information on student conduct and discipline is contained in the UTD publication, *A to Z Guide*, which is provided to all registered students each academic year.

The University of Texas at Dallas administers student discipline within the procedures of recognized and established due process. Procedures are defined and described in the *Rules and Regulations, Board of Regents, The University of Texas System, Part 1, Chapter VI, Section 3*, and in Title V, Rules on Student Services and Activities of the university's *Handbook of Operating Procedures*. Copies of these rules and regulations are available to students in the Office of the Dean of Students, where staff members are available to assist students in interpreting the rules and regulations (SU 1.602, 972/883-6391).

A student at the university neither loses the rights nor escapes the responsibilities of citizenship. He or she is expected to obey federal, state, and local laws as well as the Regents' Rules, university regulations, and administrative rules. Students are subject to discipline for violating the standards of conduct whether such conduct takes place on or off campus, or whether civil or criminal penalties are also imposed for such conduct.

Academic Integrity

The faculty expects from its students a high level of responsibility and academic honesty. Because the value of an academic degree depends upon the absolute integrity of the work done by the student for that degree, it is imperative that a student demonstrate a high standard of individual honor in his or her scholastic work.

Scholastic dishonesty includes, but is not limited to, statements, acts or omissions related to applications for enrollment or the award of a degree, and/or the submission as one's own work or material that is not one's own. As a general rule, scholastic dishonesty involves one of the following acts: cheating, plagiarism, collusion and/or falsifying academic records. Students suspected of academic dishonesty are subject to disciplinary proceedings.

Plagiarism, especially from the web, from portions of papers for other classes, and from any other source is unacceptable and will be dealt with under the university's policy on plagiarism (see general catalog for details).

Email Use

The University of Texas at Dallas recognizes the value and efficiency of communication between faculty/staff and students through electronic mail. At the same time, email raises some issues concerning security and the identity of each individual in an email exchange. The university encourages all official student email correspondence be sent only to a student's U.T. Dallas email address and that faculty and staff consider email from students official only if it originates from a UTD student account. This allows the university to maintain a high degree of confidence in the identity of all individual corresponding and the security of the transmitted information. UTD furnishes each student with a free email account that is to be used in all communication with university personnel. The Department of Information Resources at U.T. Dallas provides a method for students to have their U.T. Dallas mail forwarded to other accounts.

Withdrawal from Class

The administration of this institution has set deadlines for withdrawal of any college-level courses. These dates and times are published in that semester's course catalog. Administration procedures must be followed. It is the student's responsibility to handle withdrawal requirements from any class. In other words, I cannot drop or withdraw any student. You must do the proper paperwork to ensure that you will not receive a final grade of "F" in a course if you choose not to attend the class once you are enrolled.

Student Grievance Procedures

Procedures for student grievances are found in Title V, Rules on Student Services and Activities, of the university's *Handbook of Operating Procedures.*

In attempting to resolve any student grievance regarding grades, evaluations, or other fulfillments of academic responsibility, it is the obligation of the student first to make a serious effort to resolve the matter with the instructor, supervisor, administrator, or committee with whom the grievance originates (hereafter called "the respondent"). Individual faculty members retain primary responsibility for assigning grades and evaluations. If the matter cannot be resolved at that level, the grievance must be submitted in writing to the respondent with a copy of the respondent's School Dean. If the matter is not resolved by the written response provided by the respondent, the student may submit a written appeal to the School Dean. If the grievance is not resolved by the School Dean's decision, the student may make a written appeal to the Dean of Graduate or Undergraduate Education, and the deal will appoint and convene an Academic Appeals Panel. The decision of the Academic Appeals Panel is final. The results of the academic appeals process will be distributed to all involved parties.

Copies of these rules and regulations are available to students in the Office of the Dean of Students, where staff members are available to assist students in interpreting the rules and regulations.

Incomplete Grade Policy

As per university policy, incomplete grades will be granted only for work unavoidably missed at the semester's end and only if 70% of the course work has been completed. An incomplete grade must be resolved within eight (8) weeks from the first day of the subsequent long semester. If the required work to complete the course and to remove the incomplete grade is not submitted by the specified deadline, the incomplete grade is changed automatically to a grade of **F**.

Disability Services

The goal of Disability Services is to provide students with disabilities educational opportunities equal to those of their non-disabled peers. Disability Services is located in room 1.610 in the Student Union. Office hours are Monday and Thursday, 8:30 a.m. to 6:30 p.m.; Tuesday and Wednesday, 8:30 a.m. to 7:30 p.m.; and Friday, 8:30 a.m. to 5:30 p.m.

The contact information for the Office of Disability Services is:
The University of Texas at Dallas, SU 22
PO Box 830688
Richardson, Texas 75083-0688
(972) 883-2098 (voice or TTY)

Essentially, the law requires that colleges and universities make those reasonable adjustments necessary to eliminate discrimination on the basis of disability. For example, it may be necessary to remove classroom prohibitions against tape recorders or animals (in the case of dog guides) for students who are blind. Occasionally an assignment requirement may be

substituted (for example, a research paper versus an oral presentation for a student who is hearing impaired). Classes enrolled students with mobility impairments may have to be rescheduled in accessible facilities. The college or university may need to provide special services such as registration, note-taking, or mobility assistance.

It is the student's responsibility to notify his or her professors of the need for such an accommodation. Disability Services provides students with letters to present to faculty members to verify that the student has a disability and needs accommodations. Individuals requiring special accommodation should contact the professor after class or during office hours.

Religious Holy Days

The University of Texas at Dallas will excuse a student from class or other required activities for the travel to and observance of a religious holy day for a religion whose places of worship are exempt from property tax under Section 11.20, Tax Code, Texas Code Annotated.

The student is encouraged to notify the instructor or activity sponsor as soon as possible regarding the absence, preferably in advance of the assignment. The student, so excused, will be allowed to take the exam or complete the assignment within a reasonable time after the absence: a period equal to the length of the absence, up to a maximum of one week. A student who notifies the instructor and completes any missed exam or assignment may not be penalized for the absence. A student who fails to complete the exam or assignment within the prescribed period may receive a failing grade for that exam or assignment.

If a student or an instructor disagrees about the nature of the absence [i.e., for the purpose of observing a religious holy day] or if there is similar disagreement about whether the student has been given a reasonable time to complete any missed assignments or examinations, either the student or the instructor may request a ruling from the chief executive officer of the institution, or his or her designee. The chief executive officer or designee must take into account the legislative intent of TEC 51.911(b), and the student and instructor will abide by the decision of the chief executive officer or designee.

Off-Campus Instruction and Course Activities

Off-campus, out-of-state, and foreign instruction and activities are subject to state law and University policies and procedures regarding travel and risk-related activities. Information regarding these rules and regulations may be found at the website address given below. Additional information is available from the office of the school dean. (http://www.utdallas.edu/Business Affairs/Travel_Risk_Activities.htm)

These descriptions and timelines are subject to change at the discretion of the Professor.