BCOM4350.502 Business Communications

Fall 2016 Syllabus & Schedule of Events

Instructor Information

Instructor: Dr. Kyle Steadham, SPHR, EdD

Office Location: JSOM 2.712

Office Hours at UTD: Wednesdays & Fridays, 6pm to 6:40pm by appointment only

Email: DrKyleBCOM4350@outlook.com

Office Phone: 214.418.4867 cell

Schedule: Fridays, 7:00pm-9:45pm located in JSOM 2.901

Course Description

This course builds on BCOM3311 by helping students work towards mastery of three critical communication competencies: business speaking, professional use of social media/technology in and for work, and the a professional online presence. Students will gain experience engaging in many different kinds of oral communication for business, both individually and in teams. Students in BCOM4350 must have already passed ACCT/BCOM3311.

Student Learning Outcomes

- Students will master multi-media career development and job preparedness by creating a POP website.
- Students will master the ability to construct effective intra-firm communication documents by constructing an executive summary.
- Students will master the ability to construct effective presentations for key external stakeholders by constructing a Senior Showcase presentation.

Resources Used in Class

Resource	Website	Title	Instructions to Access	Purpose of Tool				
CourseSmart eTextbook (\$14) or Hard copy (\$34) REQUIRED	http://www.mypearsonstore.com	Guide to Presentations, 4 th ed. (2014) by Lynn Russell & Mary Munter. Prentice Hall. ISBN-10: 0-13-305836-0 Text is not available in the bookstore.	http://www.mypearsonstore.com/bookstore/guide-to-presentations-9780133058369	Access your online or hardcopy textbook.				
Wix Website REQUIRED	http://www.wix.com/	Free Wix Account	http://www.wix.com/	This free platform is used to create the website for your Professional Online Portfolio.				
Google/YouTube Account	www.google.com	Google Account	https://accounts.google.com/SignUp	Store and retrieve videos.				
Online UTD Course Platform REQUIRED	http://elearning.utdallas.edu	UTD elearning platform via Blackboard	Use your netID and password at http://elearning.utdallas.edu	Access your syllabus, schedule, assignment instructions, and submit some work this term.				
Online UTD Library	http://www.utdallas.edu/library/	UTD Online Library	Click on <i>Find Articles and Databases</i> . Use your netID and password.	Access this site to secure peer- reviewed articles for some assignments.				
Business Communication Professionals	http://jindal.utdallas.edu/student- resources/business- communication-center/ or http://www.utdallas.edu/students uccess/writing/index.html	UTD Business Communication Center in 1.213/1.218 or Writing Center	Make an online or in-person appointment to have your assignments reviewed in order to increase potential for points. You may choose from two alternatives: Business Communication Center or the Writing Center. Save written feedback from professionals.	Access this resource for coaching on writing skills.				

Overview of Course Assignments

Primary Assignment	Assignment Type	700 Possible Points	
Team Reading Presentation 1 of 2	Team	100	
Team Reading Presentation 2 of 2	Team	100	
Executive Summary for Team Reading Presentation 1 of 2	Individual	25	
Professional Online Portfolio (POP)	Individual	200	
Video Introduction	Individual	50	
Senior Showcase Presentation	Individual	200	
POP Reflection	Individual	25	

Grading Scale

Letter	Scale	Points
A+	98-100	684-700
A	93-97	644-683
A-	90-92	620-643
B+	88-89	604-619
В	83-87	564-603
В-	80-82	540-563
C+	78-79	524-539

Letter	Scale	Points
C	73-77	484-523
C-	70-72	460-483
D+	68-69	444-459
D	63-67	404-443
D-	60-62	380-403
F	59 or <	379 or less

Grading Policy

You must submit all writing assignments in order to pass this course. All work should also demonstrate the same professional and ethical standards expected of you in the workplace, including proofreading and editing carefully all work you submit in this class. Professionalism also means that you use appropriate source citation wherever and whenever necessary so that you avoid violations of copyright – even if those violations are inadvertent.

Attendance

Attendance is strongly recommended for each class. On some scheduled class dates, your attendance will be recorded and incorporated into your final class grade.

Late Work

Deadlines in the professional world are a serious matter. Missed deadlines mean lost contracts, delayed product releases, skyrocketing expenses, and, in some cases, the loss, quite literally, of millions of dollars in revenue. Missed deadlines also compromise professional reputations and careers. Work that does not meet the assignment's constraints is unprofessional and creates administrative headaches. 'Technological problems' is not a valid excuse for late work, so plan accordingly. For these reasons, late or incomplete work is not acceptable in this course except in the most extreme and unlikely of circumstances. In the rare event late work is accepted, late penalties may apply up to and including 10% deduction for each day late.

Individual Extra Credit

Other than extra credit opportunities offered to the entire class, I am unable curve individual items, nor do I offer "extra credit" work or "special consideration" to allow individual students a chance to increase scores. If a personal situation arises during the semester that may affect your classroom performance, please talk to me sooner rather than later. If you wait until the end of the semester, my ability to help you is extremely limited. I can work with you more easily if you speak to me when the situation arises.

Additional College Policies & Classroom Citizenship http://coursebook.utdallas.edu/syllabus-policies

In keeping with this course's professional communication mandate, students are expected to use every opportunity in the course to practice communicating in a civil and professional manner.

Technology Requirements

Reliable and frequent internet connectivity is indispensable – not having internet access will make your group projects more

difficult and will not serve as a valid excuse for shortcomings. Failure to check your UTD email account on a daily basis, errors in forwarding email, and email bounced from over-quota mailboxes are not acceptable excuses for missing course or project-related email or deadlines.

Week#	Friday	Section 502's Agenda		
Treen ii	111007	(Subject to change at the discretion of the professor)	to Class	
1	Aug. 26	 Provide instructor introduction & mission. Describe 3 A's for Success. Differences between BCOM3311 & BCOM4350 Instructor led vs. student-driven Learn & listen vs. Teach & facilitate Structure vs. Agility Written communication vs. Verbal, online & facilitation Produce something for yourself vs. Produce something of value to others Present the Syllabus & Schedule of Events. Discuss Team Reading Presentation Assignment & verify dates Discuss Executive Summary Individual Assignment for the first round of presentations only. Form 7 teams of 4. Review schedule for conflicts and reshuffle teams as needed. Meet within teams for remaining duration of class to Exchange contact information. Review Team Reading Presentation Assignment. Begin to select team leader. 	Syllabus & Schedule of Events Team Presentation Assignment & Executive Summary Individual Assignment	
2	Sept. 2	 Review how all assignments fit together. Show and Tell a sample Team Reading Presentation Assignment from Fall 2015 including video. Discuss Video Introduction Assignment. Read UTD NewsCenter article on POPs in teams. Discuss Professional Online Portfolio (POP) Assignment. Assign Homework: Create the Wix website for your POP. Use remaining time to meet as a team. 	Video Introduction Assignment Professional Online Portfolio (POP) Assignment	
3	Sept. 9	 To demonstrate attendance #1, provide a hard copy of evidence that Wix website has been created in your name. Discuss Team Member Evaluations. Discuss the importance of "the audience" for your Team Reading Presentation Assignment. Coaching for Teams 1 & 2. 		
4	Sept. 16	 To demonstrate attendance #2, provide evidence quote and professional picture are posted on website. Activity on Public Speaking. Use class time to work in teams or on POPs. Coaching for Team 3 & 4. 		
5	Sept. 23	 To demonstrate attendance #3, provide proof that Linkedin Profile and resume are included on website. Team 1 delivers Team Reading Presentation Assignment 1 and submits Executive Summary Individual Assignment. Team 2 delivers Team Reading Presentation Assignment 1 and submits Executive Summary Individual Assignment. Use remaining class time to work on POPs. 		

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6	Sept. 30	 To demonstrate attendance #4, provide proof that your contact page is set up and included on website. Team 3 delivers Team Reading Presentation Assignment 1 and submits Executive Summary Individual Assignment. Team 4 delivers Team Reading Presentation Assignment 1 and submits Executive Summary Individual Assignment. Team 5 delivers Team Reading Presentation Assignment 1 and submits Executive Summary Individual Assignment. Use remaining class time to work on POPs. 	
7	Oct. 7	 To demonstrate attendance #5, provide proof that your Professional Goal is distinct and included on website. Team 6 delivers Team Reading Presentation Assignment 1 and submits Executive Summary Individual Assignment. Team 7 delivers Team Reading Presentation Assignment 1 and submits Executive Summary Individual Assignment. Describe and assign Mid-Course Team Feedback Activity in class. 	Mid-Course Team Feedback Activity
8	Oct. 14 Substitute Instructor	 Discuss and assign Senior Showcase Assignment. Submit Mid-Course Team Feedback Activity to thread in elearning. Submit Video Introduction Assignment YouTube link in eLearning for feedback and grade. 	Senior Showcase Presentation Assignment
9	Oct. 21	Work on teams or on POP. NOTE: Your mid-term grade will be posted as "MN" because we have not finished the bulk of work.	
10	Oct. 28	Team 1 delivers Team Reading Presentation Assignment 2 Team 2 delivers Team Reading Presentation Assignment 2	
11	Nov. 4	 Team 3 delivers Team Reading Presentation Assignment 2 Team 4 delivers Team Reading Presentation Assignment 2 Team 5 delivers Team Reading Presentation Assignment 2 Use class time to work on POPs. 	
12	Nov. 11	 Team 6 delivers Team Reading Presentation Assignment 2 Team 7 delivers Team Reading Presentation Assignment 2 Describe and assign Portfolio Reflection Assignment. Describe and assign Senior Showcase Presentations. Use class time to work on POPs. Team Member Evaluations Due 	Portfolio Reflection Assignment And Senior Showcase Presentation Assignment
13	Nov. 18	 Submit POPs, POP Reflection Assignment, and Video Introductions for final evaluation by adding the link by your name <u>HERE by 5pm</u> (Dr. K Insert Google Doc here.) Conduct 1st half <i>Senior Showcase Presentations</i> by order of Class Roster chart in syllabus. 	Mandatory Attendance
	Nov. 28	Thanksgiving Holiday	
14	Dec. 5	3. Conduct 2 nd half <i>Senior Showcase Presentations</i> by order of Class Roster chart in syllabus.	Mandatory Attendance

	Team Presentation Assignment #1
Al	l articles are located in elearning under "BCOM4350 Syllabus, Articles & Videos" except Russell and Munter.
Team 1	Russell & Munter's Chapter 1- Analyze Your Audience
Team 2	Russell & Munter's Chapter 2- Identify Your Intent
Team 3	Russell & Munter's Chapter 3- Make the Most of the Message
Team 4	Russell & Munter's Chapter 4- Craft Your Content
Team 5	Russell & Munter's Chapter 5-Design Your Visuals
Team 6	Russell & Munter's Chapter 6- Refine Your Nonverbal Delivery
Team 7	These 4 articles:
	Are They Really Ready To Work?
	School Success v Work Success
	What It Takes to Make New College Graduates Employable (Use This article for your Executive Summary Individual)
	Assignment.)
	• 6 Harsh Truths That Will Make You A Better Person (This piece is excellent but has lots of curse words and may offend you. I
	highly recommend it but am not requiring you to read it.)
	Team Presentation Assignment #2
	All articles are located in elearning under "BCOM4350 Syllabus, Articles & Videos"
Team 1	So Smart, But Looks Like He Lacks Executive Presence
Team 2	So Smart, But Isn't a People Person
Team 3	So Smart, But Thinks He Knows it All
Team 4	The Art of Engaging Conversation
Team 5	Speaking As a Leader
	Chapter 1- Begin with Vision
	Chapter 2- Think Beyond Hierarchies
Team 6	Speaking As a Leader
	Chapter 3- Move from information to Inspiration
	Chapter 4- Move from Negatives to Positives
Team 7	Speaking As a Leader
	Chapter 5- Speak with Conviction
	Chapter 6- Listen. Listen.

Course Roster 8-2-16 = 16

Course Roster 8-2-16 = 16			,	POP Milestones & Attendance Check-in Completed**						
Order of Senior Showcase	Last Name	Email	Team Reading Presenta tion #	Assigned to Evaluate Team's #	1	2	3	4	5	6
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^{*}returning students from Dr. K's BCOM3311

^{**}work may be submitted advance; student must be physically present to submit work.