

Course Syllabus

Course Information

<i>Course Number/Section</i>	CS/CGS 4352.001
<i>Course Title</i>	Human Computer Interactions I
<i>Term</i>	Fall 2013
<i>Days & Times</i>	Mon & Wed 11:30am – 12:45pm; JSOM 2.115

Professor Information

<i>Professor</i>	Ryan P. McMahan
<i>Office Phone</i>	(972) 883-6610
<i>Email Address</i>	rymcmaha@utdallas.edu
<i>Office Location</i>	ECSS 4.703
<i>Office Hours</i>	Tues & Thurs 4:00pm – 5:00pm
<i>Other Information</i>	Alternatively, a student can schedule an appointment by email.

Course Pre-requisites, Co-requisites, and/or Other Restrictions

None.

Course Description

Methods and principles of human-computer interaction (HCI), user-centered design (UCD), and usability evaluation. Provides broad overview of HCI and how HCI informs UCD processes throughout product development lifecycle.

Student Learning Objectives/Outcomes

- Ability to recognize and describe UX lifecycles, particularly the Wheel.
- Ability to describe and perform UX analysis tasks, particularly contextual analysis.
- Ability to describe and perform UX design tasks, including ideation and sketching.
- Ability to recognize and describe major interaction styles, including input and output devices.
- Ability to recognize and describe major interaction models, particularly human performance models.
- Ability to describe and perform UX prototyping tasks of various fidelities and types.
- Ability to describe and perform UX evaluation tasks, particularly rapid methods.

Required Textbooks and Materials

Shneiderman, B., and Plaisant, C. *Designing the User Interface: Strategies for Effective Human-Computer Interaction*. Addison-Wesley, Fifth Edition, 2009.

Suggested Course Materials

Hartson, R., and Pyla, P. S. *The UX Book: Process and guidelines for ensuring a quality user experience*. Elsevier, 2012.

Assignments & Academic Calendar

Schedule of Topics, Assignments, and Exams (subject to change)

Week	Monday	Wednesday
8/25 – 8/31	Lecture: Course Overview	Lecture: UX Analysis
9/1 – 9/7	NO CLASS	Lecture: UX Design
HOMEWORK 1 DUE THURSDAY (9/5)		
HOMEWORK 2 DUE SUNDAY (9/8)		
9/8 – 9/14	Activity: Requirements Analysis	Lecture: Interaction Styles
9/15 – 9/21	Activity: Requirements Analysis	Lecture: Interaction Models
9/22 – 9/28	Activity: Scenarios and Storyboards	Lecture: Design Guidelines
REQUIREMENTS ANALYSIS DUE SUNDAY (9/29)		
9/29 – 10/5	Activity: Scenarios and Storyboards	Lecture: UX Prototyping
10/6 – 10/12	Lecture: Midterm Review Activity: Scenarios and Storyboards	MIDTERM EXAM
SCENARIOS AND STORYBOARDS DUE SUNDAY (10/13)		
10/13 – 10/19	Activity: Horizontal Prototyping	Activity: Horizontal Prototyping
10/20 – 10/26	Lecture: UX Evaluation	Activity: Heuristic Evaluation Planning
HORIZONTAL PROTOTYPE DUE SUNDAY (10/27)		
10/27 – 11/2	Activity: Heuristic Evaluations	Activity: Heuristic Evaluations
11/3 – 11/9	Activity: Heuristic Evaluation Analysis	Lecture: Help and Documentation
HEURISTIC EVALUATION DUE SUNDAY (11/10)		
11/10 – 11/16	Activity: RITE Planning	Lecture: Advanced Topics in HCI
T PROTOTYPE DUE SUNDAY (11/17)		
11/17 – 11/23	Activity: RITE Evaluations	Activity: RITE Evaluations
11/24 – 11/30	FALL BREAK	FALL BREAK
12/1 – 12/7	Activity: RITE Analysis	Lecture: Final Review Activity: Final Presentation Planning
RITE EVALUATION DUE SUNDAY (12/8)		
FINAL PRESENTATION DUE SUNDAY (12/8)		
12/8 – 12/14	Activity: Final Presentations	Activity: Final Presentations
HOMEWORK 3 DUE THURSDAY (12/12)		

Grading Policy

Credit Distribution of Assignments and Exams

- 45% Team Project
 - 5% Requirements Analysis (due Sunday, September 29th)
 - 5% Scenarios and Storyboards (due Sunday, October 13th)
 - 10% Horizontal Prototype (due Sunday, October 27th)
 - 5% Heuristic Evaluation (due Sunday, November 10th)
 - 10% T Prototype (due Sunday, November 17th)
 - 5% RITE Evaluation (due Sunday, December 8th)
 - 5% Final Presentation (due Sunday, December 8th)
- 25% Exams
 - 15% Midterm Exam (in class Wednesday, October 9th)
 - 10% Final Exam (TBD)
- 15% Homework
 - 5% Homework 1 (due Thursday, September 5th)
 - 5% Homework 2 (due Sunday, September 8th)
 - 5% Homework 3 (due Thursday, December 12th)
- 15% Course Participation

Grading Scale

- A+ 97 or above
- A 93-97
- A- 90-93
- B+ 87-90
- B 83-87
- B- 80-83
- C+ 77-80
- C 73-77
- C- 70-73
- D+ 67-70
- D 63-67
- D- 60-63
- F 60 or below

Course Policies

Make-up exams

Will be offered only if the student has a valid medical reason and produces a doctor's letter.

Extra Credit

Students can earn extra credit by participating as human subjects in research studies approved by the UT Dallas Institutional Review Board (IRB). Students will earn one point for every hour of participation, but extra credit is restricted to a maximum of four points. Documentation signed by an authorized experimenter of a study must be provided to earn credit for participation.

Late Work

Late work will not be accepted unless otherwise noted in an assignment.

Class Attendance

Required. Attendance will directly impact course participation grades (see Grading Policy).

Classroom Citizenship

The instructor requires students to take active part in class discussions.

Field Trip Policies / Off-Campus Instruction and Course Activities

Not applicable.

Student Conduct & Discipline

The University of Texas System and The University of Texas at Dallas have rules and regulations for the orderly and efficient conduct of their business. It is the responsibility of each student and each student organization to be knowledgeable about the rules and regulations which govern student conduct and activities. General information on student conduct and discipline is contained in the UTD publication, *A to Z Guide*, which is provided to all registered students each academic year.

The University of Texas at Dallas administers student discipline within the procedures of recognized and established due process. Procedures are defined and described in the *Rules and Regulations, Board of Regents, The University of Texas System, Part 1, Chapter VI, Section 3*, and in Title V, Rules on Student Services and Activities of the university's *Handbook of Operating Procedures*. Copies of these rules and regulations are available to students in the Office of the Dean of Students, where staff members are available to assist students in interpreting the rules and regulations (SU 1.602, 972/883-6391).

A student at the university neither loses the rights nor escapes the responsibilities of citizenship. He or she is expected to obey federal, state, and local laws as well as the Regents' Rules, university regulations, and administrative rules. Students are subject to discipline for violating the standards of conduct whether such conduct takes place on or off campus, or whether civil or criminal penalties are also imposed for such conduct.

Academic Integrity

The faculty expects from its students a high level of responsibility and academic honesty. Because the value of an academic degree depends upon the absolute integrity of the work done by the student for that degree, it is imperative that a student demonstrate a high standard of individual honor in his or her scholastic work.

Scholastic dishonesty includes, but is not limited to, statements, acts or omissions related to applications for enrollment or the award of a degree, and/or the submission as one's own work or material that is not one's own. As a general rule, scholastic dishonesty involves one of the following acts: cheating, plagiarism, collusion and/or falsifying academic records. Students suspected of academic dishonesty are subject to disciplinary proceedings.

Plagiarism, especially from the web, from portions of papers for other classes, and from any other source is unacceptable and will be dealt with under the university's policy on plagiarism (see general catalog for details). This course will use the resources of turnitin.com, which searches the web for possible plagiarism and is over 90% effective.

Email Use

The University of Texas at Dallas recognizes the value and efficiency of communication between faculty/staff and students through electronic mail. At the same time, email raises some issues concerning security and the identity of each individual in an email exchange. The university encourages all official student email correspondence be sent only to a student's U.T. Dallas email address and that faculty and staff consider email from students official only if it originates from a UTD student account. This allows the university to maintain a high degree of confidence in the identity of all individual corresponding and the security of the transmitted information. UTD furnishes each student with a free email account that is to be used in all communication with university personnel. The Department of Information Resources at U.T. Dallas provides a method for students to have their U.T. Dallas mail forwarded to other accounts.

Withdrawal from Class

The administration of this institution has set deadlines for withdrawal of any college-level courses. These dates and times are published in that semester's course catalog. Administration procedures must be followed. It is the student's responsibility to handle withdrawal requirements from any class. In other words, I cannot drop or withdraw any student. You must do the proper paperwork to ensure that you will not receive a final grade of "F" in a course if you choose not to attend the class once you are enrolled.

Student Grievance Procedures

Procedures for student grievances are found in Title V, Rules on Student Services and Activities, of the university's *Handbook of Operating Procedures*.

In attempting to resolve any student grievance regarding grades, evaluations, or other fulfillments of academic responsibility, it is the obligation of the student first to make a serious effort to resolve the matter with the instructor, supervisor, administrator, or committee with whom the grievance originates (hereafter called "the respondent"). Individual faculty members retain primary responsibility for assigning grades and evaluations. If the matter cannot be resolved at that level, the grievance must be submitted in writing to the respondent with a copy of the respondent's School Dean. If the matter is not resolved by the written response provided by the respondent, the student may submit a written appeal to the School Dean. If the grievance is not resolved by the School Dean's decision, the student may make a written appeal to the Dean of Graduate or Undergraduate Education, and the dean will appoint and convene an Academic Appeals Panel. The decision of the Academic Appeals Panel is final. The results of the academic appeals process will be distributed to all involved parties.

Copies of these rules and regulations are available to students in the Office of the Dean of Students, where staff members are available to assist students in interpreting the rules and regulations.

Incomplete Grade Policy

As per university policy, incomplete grades will be granted only for work unavoidably missed at the semester's end and only if 70% of the course work has been completed. An incomplete grade must be resolved within eight (8) weeks from the first day of the subsequent long semester. If the required work to complete the course and to remove the incomplete grade is not submitted by the specified deadline, the incomplete grade is changed automatically to a grade of F.

Disability Services

The goal of Disability Services is to provide students with disabilities educational opportunities equal to those of their non-disabled peers. Disability Services is located in room 1.610 in the Student Union. Office hours are Monday and Thursday, 8:30 a.m. to 6:30 p.m.; Tuesday and Wednesday, 8:30 a.m. to 7:30 p.m.; and Friday, 8:30 a.m. to 5:30 p.m.

The contact information for the Office of Disability Services is:

The University of Texas at Dallas, SU 22

PO Box 830688

Richardson, Texas 75083-0688

(972) 883-2098 (voice or TTY)

Essentially, the law requires that colleges and universities make those reasonable adjustments necessary to eliminate discrimination on the basis of disability. For example, it may be necessary to remove classroom prohibitions against tape recorders or animals (in the case of dog guides) for students who are blind. Occasionally an assignment requirement may be substituted (for example, a research paper versus an oral presentation for a student who is hearing impaired). Classes enrolled students with mobility impairments may have to be rescheduled in accessible facilities. The college or university may need to provide special services such as registration, note-taking, or mobility assistance.

It is the student's responsibility to notify his or her professors of the need for such an accommodation. Disability Services provides students with letters to present to faculty members to verify that the student

has a disability and needs accommodations. Individuals requiring special accommodation should contact the professor after class or during office hours.

Religious Holy Days

The University of Texas at Dallas will excuse a student from class or other required activities for the travel to and observance of a religious holy day for a religion whose places of worship are exempt from property tax under Section 11.20, Tax Code, Texas Code Annotated.

The student is encouraged to notify the instructor or activity sponsor as soon as possible regarding the absence, preferably in advance of the assignment. The student, so excused, will be allowed to take the exam or complete the assignment within a reasonable time after the absence: a period equal to the length of the absence, up to a maximum of one week. A student who notifies the instructor and completes any missed exam or assignment may not be penalized for the absence. A student who fails to complete the exam or assignment within the prescribed period may receive a failing grade for that exam or assignment.

If a student or an instructor disagrees about the nature of the absence [i.e., for the purpose of observing a religious holy day] or if there is similar disagreement about whether the student has been given a reasonable time to complete any missed assignments or examinations, either the student or the instructor may request a ruling from the chief executive officer of the institution, or his or her designee. The chief executive officer or designee must take into account the legislative intent of TEC 51.911(b), and the student and instructor will abide by the decision of the chief executive officer or designee.

Off-Campus Instruction and Course Activities

Off-campus, out-of-state, and foreign instruction and activities are subject to state law and University policies and procedures regarding travel and risk-related activities. Information regarding these rules and regulations may be found at the website address given below. Additional information is available from the office of the school dean. (http://www.utdallas.edu/BusinessAffairs/Travel_Risk_Activities.htm)

These descriptions and timelines are subject to change at the discretion of the instructor.