

Course Syllabus

OPRE 3310

FALL 2020

The University of Texas at Dallas

Course Information

Course

Course Number OPRE 3310.004
Course Title Operations Management
Term and Dates Fall 2020

Professor Contact Information

Professor Dr. David Parks
Email Address dxp153830@utdallas.edu

Office Hours REMOTE HOURS Thursday 200-400PM; Friday 1000-1130AM

Other hours by appointment

Class Schedule Tuesday and Thursday 400-515PM ON LINE REMOTE

Course Modality and Expectations

Instructional Mode	This course will be remote. Synchronous online learning at the day and time of the class. The instructor delivers the instruction from home or the office. Students complete the course at a distance. Instruction and exams will be on line.
Course Platform	The course will be delivered using WEBEX and MS Teams. Students will receive instructions via UTD email and announcements posted on UTD ELearning
Expectations	Students are expected to attend class, complete homework and exams as listed on the syllabus.
Asynchronous Learning Guidelines	Asynchronous students must notify the Professor in written form via email.

COVID-19 Guidelines and Resources

The information contained in the following link lists the University's COVID-19 resources for students and instructors of record.

Please see <http://go.utdallas.edu/syllabus-policies>.

Class Participation

Regular class participation is expected regardless of course modality. Students who fail to participate in class regularly are inviting scholastic difficulty. A portion of the grade for this course is directly tied to your participation in this class. It also includes engaging in group or other activities during class that solicit your feedback on homework assignments, readings, or materials covered in the lectures (and/or labs). Class participation is documented by faculty. Successful participation is defined as consistently adhering to University requirements, as presented in this syllabus. Failure to comply with these University requirements is a violation of the [Student Code of Conduct](#).

Class Recordings

Students are expected to follow appropriate University policies and maintain the security of passwords used to access recorded lectures. Unless the Office of Student AccessAbility has approved the student to record the instruction, students are expressly prohibited from recording any part of this course. Recordings may not be published, reproduced, or shared with those not in the class, or uploaded to other online environments except to implement an approved Office of Student AccessAbility accommodation. Failure to comply with these University requirements is a violation of the [Student Code of Conduct](#).

Note: if the instructor records any part of the course, then the instructor will need to use the following syllabus statement:

The instructor may record meetings of this course. Any recordings will be available to all students registered for this class as they are intended to supplement the classroom experience. Students are expected to follow appropriate University policies and maintain the security of passwords used to access recorded lectures. Unless the Office of Student AccessAbility has approved the student to record the instruction, students are expressly prohibited from recording any part of this course. Recordings may not be published, reproduced, or shared with those not in the class, or uploaded to other online

environments except to implement an approved Office of Student AccessAbility accommodation. If the instructor or a UTD school/department/office plans any other uses for the recordings, consent of the students identifiable in the recordings is required prior to such use unless an exception is allowed by law. Failure to comply with these University requirements is a violation of the [Student Code of Conduct](#).

Class Materials

The Instructor may provide class materials that will be made available to all students registered for this class as they are intended to supplement the classroom experience. These materials may be downloaded during the course, however, these materials are for registered students' use only. Classroom materials may not be reproduced or shared with those not in class, or uploaded to other online environments except to implement an approved Office of Student AccessAbility accommodation. Failure to comply with these University requirements is a violation of the [Student Code of Conduct](#).

Course Pre-requisites, Co-requisites, and/or Other Restrictions

MATH 1326, MATH 2333 (Pre-req.) STAT 3360 (Co-Req.)

Course Description

Teaches concepts useful in efficiently managing the transformation of materials, labor, and capital into products or services. Topics covered include: the role of operations management in overall competitive strategy, key performance measures, and tools for improving operations performance. The level of discussion varies from long-term strategic planning to daily control of business processes.

Student Learning Objectives/Outcomes

Students will understand the role operations management plays in business processes. Upon completion of the course, students will also be able to:

- Quantitatively analyze and interpret operations information
- Solve typical operations management problems
- Document and report operations performance
- Recognize and address ethical issues that arise when managing operations

Required Textbooks and Materials

Required Texts

- *Operations Management by William J. Stevenson, 13th Edition Irwin/McGraw Hill*

STUDENT REGISTRATION INFORMATION FOR THIS COURSE

OPRE 3310 with LearnSmart (THIS IS THE MCGRAW HILL CONNECT ELEARNING)

Homework will be assigned using McGraw Hill Connect. Homework is an important part of the course and the grading.

Registration information is as follows:

**student registration information
course**

OPRE 3310.004 FALL 2020
with LearnSmart

instructor

David Parks

section

OPRE 3310.004 FALL 2020 SECTION 84748

registration dates

08/09/20 - 12/12/20

online registration instructions

Go to the following web address and click the “**register now**” button.

<https://connect.mheducation.com/class/d-parks-opre-3310004-fall-2020-section-84748>

Web addresses cannot contain spaces. Use lowercase letters, numbers or special characters ('-' and '_') only.

If you have trouble with registration, please contact Customer Support at
<https://bit.ly/StudentRegistration>.

Required Materials

- Calculator, notebook. Access to a computer is also needed.

Textbooks and some other bookstore materials can be ordered online through [Off-Campus Books](#) or the [UTD Bookstore](#). They are also available in stock at both bookstores.

Course Policies

Make-up exams

Exams will typically be taken in class with sufficient time to take the exam. Only under unusual circumstances will students be allowed to make-up an exam that was missed

Late Work

No homework assignment will be accepted past the due date regardless of reason.

Assessment Quiz

OPRE 3310 is a core course taken by all undergraduate students. As such each student taking the course this semester will take an assessment quiz which is intended to measure the uniformity of learning across all sections. Your instructor will provide additional specific information as the semester progresses.

Technical Requirements

In addition to a confident level of computer and Internet literacy, certain minimum technical requirements must be met to enable a successful learning experience. Please review the important technical requirements on the [Getting Started with eLearning](#) webpage.

Course Access and Navigation

This course can be accessed using your UT Dallas NetID account on the [eLearning](#) website.

Please see the course access and navigation section of the [Getting Started with eLearning](#) webpage for more information.

To become familiar with the eLearning tool, please see the [Student eLearning Tutorials](#) webpage.

UT Dallas provides eLearning technical support 24 hours a day, 7 days a week. The [eLearning Support Center](#) includes a toll-free telephone number for immediate assistance (1-866-588-3192), email request service, and an online chat service.

Communication

This course utilizes online tools for interaction and communication. Some external communication tools such as regular email and a web conferencing tool may also be used during the semester. For more details, please visit the [Student eLearning Tutorials](#) webpage for video demonstrations on eLearning tools.

Student emails and discussion board messages will be answered within 3 working days under normal circumstances.

Distance Learning Student Resources

Online students have access to resources including the McDermott Library, Academic Advising, The Office of Student AccessAbility, and many others. Please see the [eLearning Current Students](#) webpage for more information.

Server Unavailability or Other Technical Difficulties

The University is committed to providing a reliable learning management system to all users. However, in the event of any unexpected server outage or any unusual technical difficulty which prevents students from completing a time sensitive assessment activity, the instructor will provide an appropriate accommodation based on the situation. Students should immediately report any problems to the instructor and also contact the online [eLearning Help Desk](#). The instructor and the eLearning Help Desk will work with the student to resolve any issues at the earliest possible time.

In addition to a confident level of computer and Internet literacy, certain minimum technical requirements must be met to enable a successful learning experience. Please review the important [technical requirements](#) on the [Getting Started with eLearning webpage](#).

Student Assessments

[Grading Information](#)

Weights

Homework	25%
Exam 1	25%
Exam 2	25%
Exam 3	25%
Total	100%

[Assignments](#)

There will be graded homework assignments. The McGraw Hill tools will be used for homework assignments.

Calendar

CLASS DATES	WEEK OF	TOPICS
August 17		CHAPTERS 1, 2
August 24		CHAPTER 3
August 31		CHAPTERS 4,5
September 7		CHAPTER 5, REVIEW
September 14		EXAM 1
September 21		CHAPTERS 9, 10
September 28		CHAPTER 10, 11
October 5		CHAPTERS 11, 12 REVIEW
October 12		EXAM 2
October 19		CHAPTER 13
October 26		CHAPTERS 13, 15
November 2		CHAPTERS 16, 17

November 9	CHAPTERS 17
November 16	REVIEW
November 23	EXAM 3

Scholastic Honesty

The University has policies and discipline procedures regarding scholastic dishonesty. Detailed information is available on the [UTD Judicial Affairs](#) web page. All students are expected to maintain a high level of responsibility with respect to academic honesty. Students who violate University rules on scholastic dishonesty are subject to disciplinary penalties, including the possibility of failure in the course and/or dismissal from the University. Since such dishonesty harms the individual, all students and the integrity of the University, policies on scholastic dishonesty will be strictly enforced.

You may discuss homework problems with others, but you must write it up by yourself with full understanding of what you write. Identical assignments will be in violation of university regulations and will receive no credit.

Any extra credit work is considered an individual assignment and as such you are not allowed to collaborate with other students. Your professor will answer your questions and give you guidance on extra credit assignments.

Course Evaluation

As required by UTD academic regulations, every student must complete an evaluation for each enrolled course at the end of the semester. A link to an online instructional assessment form will be emailed to you for your confidential use.

University Policies

The information contained in the following link constitutes the University's policies and procedures segment of the course syllabus.

Please go to <http://go.utdallas.edu/syllabus-policies> for these policies.

These descriptions, assignments and timelines are subject to change at the discretion of the professor.