

**2007 LibQual Comments -- Facilities**

<u>User Group</u>	<u>Discipline</u>	<u>Library Branch</u>	<u>Age</u>	<u>Sex</u>	<u>Comment</u>
Graduate	Arts and Humanities	McDermott Library	31 - 45	Female	I've been happy with the ILL system at this library, but disappointed when some manuscripts are at other schools and inaccessible to us because of the date of the manuscript. Also, I know that the library is located across from the student union, but I really don't think that loud bands should be allowed to play out in front of the library. It's too loud for studying, and many students I know complain about this. Overall, I find the librarians and electronic resource material very helpful. 1. Improve the terminals for searching the catalog. Have a feature for user reviews so that it would help in distinguishing better between the books. 2. Increase the number of group study rooms 3. Increase number of power points for laptops
Graduate	Engineering / Computer Science	McDermott Library	23 - 30	Male	The staff at the library is great. I wish I had a little more access to journal articles. The best thing think the library could to do improve is to make more comfortable sitting and places to do work more comfortably. I think the addition of sofas and comfy chairs and side tables would be wonderful.
Graduate	Behavioral and Brain Sciences	McDermott Library	23 - 30	Female	we could have a bit of physical restructuring....adding more sofas on the ground floor and correcting air conditioning problems on the 4th floor group study area.
Graduate	Engineering / Computer Science	McDermott Library	18 - 22	Male	Bathrooms are always dirty 1. Need more private space for study, need more space; 2. Need books in diverse topics; 3. Need more weekly magazines and getting comet card for magazine is very ancient; 4. better policy for drinks
Graduate	Engineering / Computer Science	McDermott Library	18 - 22	Male	1. The staff is quite good in general. Generally knowledgeable. 2. There is something dull and uninviting about our library atmosphere which keeps me generally from studying there. It doesn't have the rich 'ancient' character of an old library (like perhaps the SMU 'old' Fondron; nor does it have the pleasant, bright modern comfortableness of a modern library. Too bad. 3. MOST IMPORTANT: Books! Keep buying books, specifically in the Arts & Humanities. I wonder how one suggests books that are missing and need to be on the shelves? Definitely more friendly and comfortable environment is needed. Subscription in more advanced electronic data bases, such as BankScope and journals' impact factors, should be one of the basics for a library in a university that strives to become a 1st tier university.
Graduate	Arts and Humanities	McDermott Library	46 - 65	Male	1. How about opening 24 hour reading room? 2. Most spots for individual study are too dark. 3. Unstable wireless internet connections and lack of electronic plugins. More quiet study areas would be greatly appreciated. I find that some areas of the library (McDermott) that are designated as "quiet study" areas still have loudly talking students in them. I think further monitoring of these areas by library staff would help the issue.
Graduate	Economic, Political and Policy Sciences	McDermott Library	31 - 45	Male	The only thing that disappoints me about the UTD library is the shortage of group study areas. There are usually enough individual desks, but I have often not been able to find a place for groups because they are taken. This is very inconvenient when trying to complete a group project. However, I find the staff to be friendly, helpful, and knowledgeable. The web service/journal access is excellent. I do a lot of work from home and always feel confident that I will find what I need and that there will be no problem with the internet services. I feel confident that when I need help, I will get it.
Graduate	Economic, Political and Policy Sciences	McDermott Library	31 - 45	Male	
Graduate	Management	McDermott Library	23 - 30	Female	
Graduate	Behavioral and Brain Sciences	My Public Library	23 - 30	Female	

Graduate	Economic, Political and Policy Sciences	Other University/College	31 - 45	Male	Library is not an attractive place; it has almost nothing to attract me. I cannot understand it is almost 10-15 years at the back from Sam Houston State University and University of North Texas. Is it too hard to provide a comfortable study place and print out opportunity to the students while the abovementioned university librarians can do?
Graduate	Management	McDermott Library	23 - 30	Female	I want to be treated more well-respected and considered with the quality of service, but not only in the words or make-up policies. Temperature in the library is expected to be higher. The library is a horrible place for study. I actually have to leave there to find a quiet place because the staff refuses to stop the talking and eating going on. I refuse to go back. It's a waste of my time.
Graduate	Arts and Humanities	My Public Library	31 - 45	Female	I believe that this library is the most progressive unit on campus, the true heart of the university. I also believe that the library's ILL services are EXTRAORDINARY. The employees there make it all work for me. I would be going to school elsewhere but for them. They have never failed me. I sense that they are as motivated to acquire the texts I need as I am. I do not think they can be thanked enough. And this is not to take away from others. The people who work the check-out desk, for example, are always pleasant and helpful. I am terrible at remembering names or I would name them, but the people who work the reference desk inside the first doors are equally extraordinary. It is clear that they care and that they want everyone they deal with to succeed. I am also impressed with the cleanliness of the environment. The only "issue," I have with the library, and it is a SMALL one, is it is too noisy for my taste. This of course speaks to the level of courtesy possessed by students, to I do not really hold employees responsible for it. It would also be nice if PhD students had a place to store materials. I can only close by repeating: This library i
Graduate	Arts and Humanities	McDermott Library	46 - 65	Male	When doing deep research, privacy, silence, and quiet environment is fundamental for me.  My major concern is people talking around, even in "quiet study" areas and monitors not doing anything.  Another problem is given by employees talking loudly when students are trying to concentrate, they seem not to care about patrons sometimes.  Some employees are not friendly and they just do a mechanical work. They really need to show that they care about students at all times!  People keep talking on the phone in library areas at any time and there is no control on it.  Patrons need more updated books in some fields, especially in Arts and Humanities, i.e., painting books.  We really need more scan machines and color printers inside the library.  Access to special collections is very restricted and employees are so suspicious of patrons, that situation is uncomfortable.  Library should allow Ph.D students to borrow lap tops for home, at least for students working on dissertations.
Graduate	Arts and Humanities	McDermott Library	31 - 45	Female	Some of these comments were mentioned in last evaluation (2006) and no changes have been done.
Graduate	Engineering / Computer Science	McDermott Library	31 - 45	Male	need to be remodelling and increase more levels to the building

						<p>Need more tables and sit outside the library.            Library is a center of learning but can be also a center for gathering for people to discuss and work together and have at the same time resources offered by the library.            The library should be inviting to attract people to study late at night.            My suggestion is to have a more lively library.            UT Arlington library is the best example.            McDermott is really dead place compare to UTA Central Library.            I'm sure you've heard this before--the actual physical amenities the library offers are severely lacking.            I know I may sound like an old codger, but it seems like a lot of the younger patrons have no idea about the appropriate level of noise one should make in a library. Then again, I've seen some older folks that are practically hollering in there too. It would be nice if the quiet areas really were quiet.            A 24 hour service would be great. Even if access to materials were limited/disallowed, a 24hour place to study would be fantastic.            chairs are not comfortable            There are no good "quiet" areas in the library. The ones that seem like they would be there is always somebody using their cell phone or chatting about the weekend. In my undergrad we had a large room with big tables, there was no talking, no cell phones, and good lighting. I think every library needs a room like this to accommodate the people that don't like a lot of noise when they study. The one place I have found that is a decent place to study is on the top floor where the large tables are, even though there are always people talking as they walk by. There are also very few places to plug in your lap top. So I'm always limited by how long I can stay at the library, because of my battery.            The library needs quiet workspace.            More study space and bigger tables would be nice. Also, more staff available to answer student questions and a faster turnaround on e-mailed questions to reference librarians.            The library needs to stay open later! Especially during exam week. At least some part needs to be 24-7 then.</p>
Graduate	Engineering / Computer Science	McDermott Library	23 - 30	Male		
Graduate	Management	McDermott Library	23 - 30	Female		
Graduate	Engineering / Computer Science	McDermott Library	31 - 45	Male		
Graduate	Arts and Humanities	McDermott Library	23 - 30	Male		
Graduate	Management	McDermott Library	31 - 45	Male		
Graduate	Behavioral and Brain Sciences	McDermott Library	23 - 30	Female		
Graduate	Arts and Humanities	McDermott Library	31 - 45	Male		
Graduate	Management	McDermott Library	18 - 22	Female		
Graduate	Arts and Humanities	McDermott Library	31 - 45	Male		
Graduate	Arts and Humanities	McDermott Library	23 - 30	Female		
Graduate	Arts and Humanities	Other University/College	23 - 30	Female		
Graduate	Economic, Political and Policy Sciences	McDermott Library	23 - 30	Female		
					<p>I wish that the library had quiet - as in no talking, no cell phones, no group study, etc. - places to retreat to study. Even the computer lab on the 3rd floor that is supposed to be the "quiet" lab is a joke. There are 11" tall letters spelling out "no talking" or something and this is where students decide to go and chat and the workers do almost nothing to discourage that. That's probably not your area of concern but I wish there was something that could be done.</p> <p>As for library services, I really haven't had an issue that was a problem except that sometimes I can't find things on my own. That's probably my own fault but anything you can do to make the library site more user friendly (especially for the inept!) would be welcome.</p>	
Graduate	Economic, Political and Policy Sciences	McDermott Library	31 - 45	Female		
Graduate	Arts and Humanities	McDermott Library	31 - 45	Female		
					<p>P.S. I really enjoy the "as long as you're here" posters on the backs of the bathroom stall doors!!!            The actual space is very unwelcoming and uncomfortable. It feels outdated and old. The staff is very welcoming and helpful.</p>	

I went to the McDermott Library for the first time yesterday. The staff was great, but as for everything else I have a lot to say.

First of all, all the tables should have outlets for lap tops. This is the 21st century, the majority of us, especially at this school, have laptops. I was hard pressed to find a quiet study area with a near by hookup that wasn't already taken. At my old school large group tables had 8 outlets and individual study tables had 2. I was shocked when I asked where these tables were and the lady told me they you didn't have anything like that. This is something you really need to work on.

Also, your group study areas can hold about 10 groups of people, that 's great for one really large study group, but very distracting and annoying when there are 10 different study groups. Maybe missed it, but don't you have individual study group rooms? The rooms I'm familiar with have a large table, can accommodate up to 10 people comfortably, have a chalk board, and lots of outlets for individual group study sessions. The rooms are closed off from all others and virtually sound proof to anybody walking by. Personally, I don't want to be hearing other groups talking ab  
Public Services provide superior level of customer service to students, faculty and general public.

Library facility looks outdated and old fashioned.

Do not feel a library at a major university should share its facility with other departments not related to the library.

1) Often students need the services of the reference librarians after 10:00pm. 2) There needs to be a greater emphasis placed on cleanness of the bathrooms and of the study areas as trash is often left for the cleaning crew (???) of patron placing it away. 3) Handicap doors need to be replaced or serviced. Bathrooms need handicap accessible doors. 4) There should be better lighting outside the bldg at night. 5) Building is too cold. 6) There s/b a back-up reference librarian to handle phone calls when the one on duty has a patron. I find the layout of the entry to the library intimidating and cold. The few interactions I have had with library staff have been professionally handled.

the library needs to have more happy cheerful colors

The east group study room on the fourth floor is always freezing cold. The library is a helpful resource whether I am doing research or just studying. The biggest improvement McDermott could make is to have more comfortable study areas with good lighting and less distractions.

For my personal study habits, I work best with big study tables, not cubicles, and in good lighting, and where there is not a lot of people traffic.

The library needs more space for community work and studying. Furthermore, the library, in comparison to other first-tier universities, must remain open 24 hours during midterms and finals to allow a getaway for efficient academic success.

Graduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female
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Library Staff	Other	McDermott Library	31 - 45	Female
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Library Staff	Other	My Public Library	46 - 65	Female
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Staff	Other	McDermott Library	46 - 65	Male
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Undergraduate	Economic, Political and Policy Sciences	McDermott Library	Under 18	Female
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Undergraduate	Natural Sciences and Mathematics	McDermott Library	23 - 30	Male
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Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female
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Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Male
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The library staff has done a very good job of taking care of the needs of clients be it the circulation desk, reference desk, multimedia services or anything else in general.

Hoever, I feel the library lacks in very much in the study areas for students. The library should have a much bigger expansion so more space can be created.

There is also no 24 hours study area on campus for students of all disciplines (so, the study rooms in the ECS building and SOM do not count). There are no huddle rooms / group activity rooms for small groups. The couple of rooms that are available are too big and are often noisy. And the others are just individual study areas. So its not a nice situation because if you need to study in a group you HAVE TO bear with the noise otherwise you are on your own. So, the library definitely needs more space and a 24 hour loungs for students (and no, the PUB doesn't count).

Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Female	Other than these, you guys are doing a great job ! Noise is a huge problem. It's impossible for me to study there because the walls are not properly insulated (near the offices and conference rooms) and people constantly use their cell phones, etc. without reprimand.
Undergraduate	Arts and Humanities	McDermott Library	18 - 22	Female	I'd like to see more study space. I realize that there are a lot of individual desks on the third floor but it would be very helpful to me if I saw more of the BIG tables. I often do projects and research and studying that require me to spread my papers and books out. In addition, I'd like to see better lighting in mulitple areas of the library. For instance, downstairs in the basement is too dim for me to study. The group rooms could be brighter. I like the entrance of the top floor lighting. I don't like straining my eyes when I study.
Undergraduate	Management	McDermott Library	18 - 22	Female	Temperature is very cold!!!!
Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Female	The individual cubicles for study need to have more space.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	More group study rooms with white boards in them!!
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	I greatly appreciate the anti-cell phone policy and the sternness that the librarians choose to adhere to it. But, I think it has been taken a bit beyond its initial intention. While I was utilizing the computer, I needed to speak on the phone for a minute (whispering). The librarian quickly ran over and sternly (in a loud voice to where everyone around me got distracted VERY counterintuitive) told me to turn off my phone and would not leave until I did so.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	Also, I completely agree with the idea of the library being a quiet and sound place for people to study, but I think the librarians should be held to the same policy. Many times while I have been in the library studying, a librarian is assisting someone, mentoring, etc. in a loud, boisterous tone where I can hear them from across the room. It hasn't been fellow students who have been the distraction in the library, it has been the employees. The staff members in the library are very friendly and courteous. I am very satisfied with the leve of their service.
Undergraduate	Management	McDermott Library	18 - 22	Female	It would be nice if there were more group study areas. Sometimes it is extremely difficult to find a place to study as a small group, even if it's just 2-3 people.
Undergraduate	Engineering / Computer Science	McDermott Library	18 - 22	Male	I think one of the important things to improve is the space for studying on the first level, a lot of people attend to study on the first floor because it is more quiet and near by the entrance

Undergraduate	Arts and Humanities	McDermott Library	31 - 45	Male	PLEASE!!! Someone needs to do something about people talking and using cell phones. I am forced to confront people on a regularly basis, and I don't appreciate being put in that position. The signs mean nothing to these jerks! It IS a library! Please do your jobs and "shush" some people. It's not fair to those of us who go there to study or research in peace. Also, please move the staplers and paper punches from the copy area. It's as annoying as the people who hold conversations in the same area. Thank you.
Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Female	I think there needs to be a comfort area that just has big comfortably couches and bean bags that is just comfortable to lounge at and study either in groups or alone. TCU has an area like that in their library and its very nice a comfortable. It allows one to be in a comfortable environment other than at home where there are many distractions.
Undergraduate	Management	McDermott Library	18 - 22	Male	fourth floor group study room (east side) is ALWAYS freezing! it's always ten to fifteen degrees colder. Makes it hard to stay any length of time in there, not inducive for studying. NEED MORE POWER OUTLETS.
Undergraduate	Arts and Humanities	McDermott Library	46 - 65	Female	Cell usage discipline needs to be consistent
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	I wish there were more tables and comfortable areas to sit and read/study.
Undergraduate	General Studies	McDermott Library	31 - 45	Female	I have been very pleased with my experiences in the library. I think it would be nice to have more spaces with couches/tables, etc. in group AND quiet study areas. The cubicles are great when one needs focused study time, but sometimes one needs to kick back, relax and be comfortable while studying. There is a GREAT NEED for more comfortable chairs throughout the entire library sitting in them for a few minutes is uncomfortable- let alone HOURS! Other than that, all of the staff has been beyond great! Keep up the good work!
Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Male	The Library has a great staff and a great service.
Undergraduate	Natural Sciences and Mathematics	My Public Library	18 - 22	Female	We need more private group study rooms either in the library or at least somewhere on campus ( except the SOM and EE buildings where us science majors never get to go)
Undergraduate	Behavioral and Brain Sciences	McDermott Library	23 - 30	Male	A
Undergraduate	Behavioral and Brain Sciences	McDermott Library	23 - 30	Male	I wish there were more study rooms for myself and for my study groups. The study rooms in the business building are really nice.
Undergraduate	Engineering / Computer Science	McDermott Library	18 - 22	Male	Some library employees are rude. Not enough space for group study. Need a bigger library to cope with the increasing population at UTD.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	23 - 30	Female	I feel there needs to be more quite study tables instead of cubicles.
Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Male	The library services are pretty good. Staff is nice and the space is large enough, however sometimes it can get crowded. Printing and copying is too expensive!
Undergraduate	Management	McDermott Library	31 - 45	Female	the library is an excellent tool for my studies. the only thing is the noise. i know students congregate with their friends however it does seem to be a bit noisy at times. overall the library is excellent.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Male	Study carrels need to be spaced out more. Sometimes there is just too much noise in such confining areas that it is distracting. Also, add more white florescent lighting.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	the Library needs more comforatable chairs in the basement and uppoer lobby. I like to study there but the chairs are not comforatable enough to study for the length of time I need.
Undergraduate	Arts and Humanities	McDermott Library	18 - 22	Female	The only thing I really wish the library would add is more electrical outlets, especially on the fourth floor although I never work on the other three floors so they may be in dire need of them as well. In the center area of the fourth floor where all the tables are for group study there is not a single outlet available for student use. This is really the only aspect of the library that I find not to be user friendly.
Undergraduate	Management	McDermott Library	18 - 22	Male	Collin College has private study rooms for just one or two people. I drive all the way over there sometimes just to use them. The little cubes on the fourth floor are about useless because there's so much traffic going through there. The group rooms are good for just that....groups.
Undergraduate	Engineering / Computer Science	McDermott Library	18 - 22	Female	There's no good space for quiet individual study.
					needs more space where people can talk and discuss projects and other work; also needs more comfortable furniture

Undergraduate	Engineering / Computer Science	McDermott Library	18 - 22	Male	I spend most of my free time in the library studying. I really wish there is more silence in the 2nd floor library. One time, I saw someone who is laughing so hard that I could not study. But I was more surprised by the way the employee wasn't even bother to fix it! I understand if i want to have more quite place to study, I should go upper building but it's still a library. There shouldn't have anyone who is talking loud or laughing. There are only a few problems that I have with the library. I wish it was a more enjoyable and inviting place to study. It is so dark and old. It really could use some updates, although I understand that this takes considerable planning, time, and money. I think this would benefit the university greatly however. A good library is a good backbone to a place for learning and research.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	Some of the staff in the library need to give better service. They need to learn customer service and how to talk to people.
Undergraduate	Economic, Political and Policy Sciences	McDermott Library	23 - 30	Female	
Undergraduate	Natural Sciences and Mathematics	McDermott Library	23 - 30	Female	I think there should be more spacious place for quiet study. Also, in the 4th floor, sometimes the AC is turned on so cold than required which doesn't make an appealing study environment.
Undergraduate	Management	McDermott Library	31 - 45	Male	I am thoroughly disgusted by the lack of upkeep in the library. The carpeting on the stairway from the bottom floor to the third is threadbare and filthy. Same with the carpeting beneath the stacks on the third floor. I try to avoid these areas when I come there to study. I have sent a message to Dr. Daniel about replacing these sections to no avail.
Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Female	I hope we will one day be able to move to a 24 hour library schedual 7 days a week A few enclosed conference rooms for students to practice group presentations or have lively study sessions would be most appreciated. Collin College LRC has quite a few rooms (that include whiteboards) available on a first come, first serve basis.
Undergraduate	Engineering / Computer Science	McDermott Library	31 - 45	Male	
Undergraduate	Natural Sciences and Mathematics	My Public Library	18 - 22	Female	Too cold!!!!
Undergraduate	Natural Sciences and Mathematics	McDermott Library	18 - 22	Female	The food policy is very inconvenient. I would like to be able to eat and drink while studying, rather than having to leave the library when i want to eat.
Undergraduate	Natural Sciences and Mathematics	McDermott Library	31 - 45	Female	I wish the 4th floor general area was patrolled and someone would remind people that it is a quiet study area.
Undergraduate	Management	McDermott Library	31 - 45	Male	
Undergraduate	Behavioral and Brain Sciences	McDermott Library	31 - 45	Female	The rest rooms in the Library are too small and often dirty
Undergraduate	Behavioral and Brain Sciences	McDermott Library	31 - 45	Female	I would like to see more work stations with outlets so people can work on their laptops. My biggest concern is, why someone cannot look after library lights, some are out, if you put in request to be fix, then it takes another century to be taken care of. Yawl are not afraid to charge us maintenance fee but i do not see any maintenance done, we have to beg for it. PLEASE FIX THE LIGHTS ON THE 4TH FLOOR OF THE LIBRARY AT THE QUIET STUDY AREA PLEASE.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	23 - 30	Male	I go to the library to study 2 to 3 times a week. It is the most effective study environment that I have access to.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	46 - 65	Female	The fourth floor offers an excellent place to go to study. It is quiet and there isn't a flow of people walking around as a distraction. My problem is that I couldn't find any outlets for my laptop. Is this because the use of laptops are discouraged there? The library atmosphere is pretty good. The only problem I have had is the maintenance staff speaking too loudly in the quieter areas. Also, when asking the librarians questions, they seemed a bit annoyed but were helpful. The online resources are good, I just have trouble easily finding articles at times.
Undergraduate	Arts and Humanities	McDermott Library	23 - 30	Female	
Undergraduate	Engineering / Computer Science	McDermott Library	18 - 22	Male	There should be more power outlets for laptops around the study areas open for more hours!
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	
Undergraduate	Arts and Humanities	McDermott Library	18 - 22	Female	Need more power outlets.

Undergraduate	Management	McDermott Library	23 - 30	Female	It would be great if there were more places to study....even better if they were quiet and comfortable!!!! It would also be good to make printing less of a hassle and not so expensive. McDermott Library needs to be updated
Undergraduate	General Studies	My Public Library	31 - 45	Female	
Undergraduate	Natural Sciences and Mathematics	McDermott Library	23 - 30	Female	There are not enough quiet areas to study alone and the cell phone policy needs to be more adequately enforced. It would be nice to have small study rooms for individual and small group study.
Undergraduate	Undecided	McDermott Library	18 - 22	Female	Need to have better lighted individual study areas as well as group study areas where only one groups can have a room to themselves similar to CCCCD library at preston ridge campus. Need to have more study areas besides library and student union. Particular for the various schoolss like the engineering building.
Undergraduate	Management	McDermott Library	23 - 30	Female	eleminate staff talking in the library, student use of cell phone, and more plugs to use the laptops.
Undergraduate	Arts and Humanities	My Public Library	18 - 22	Female	I wish the chairs were more comfortable... =)
Undergraduate	Management	McDermott Library	23 - 30	Male	The Air quality is poor and filtration systems must be updated.
Undergraduate	Management	McDermott Library	18 - 22	Female	I have been informed by a library representative that the budget will not allow for the Boomborg terminal to remain in the school. This is a resource that must be expanded both by numbers of terminals, and hours of availability to keep up with the growth of the school of business. The current window of use limits its availability and the number of users. Other Universities have much greater availabilty of this resource in their business buildings. lacking of comfortable atmosphere to study
Undergraduate	Natural Sciences and Mathematics	McDermott Library	31 - 45	Male	I wouldn't bother with reaccreditation for UT-D. Just go ahead and turn this place into a community college. They are trying very hard to make this a real 4 year institution, but are failing. I feel that it would be more efficient use of public money if it were to be routed some where else. There are usually 5 employees on the ground floor doing nothing while there are needs around the library not being met. The appearance of the library resembles a prison. Inside, the group study rooms are too cold, and the ventalation system does not seem to be working because of the excess noise that is now routed in the vents to reduce the amount of noise, from the differences in temperature, from the doors. The quiet study areas are too loud. I don't care if you have to park a physical body on the 4th floor, the amount of money I pay per credit hour for these facilities is robbery, and thus the library should be able to afford to pay someone is sit on the 4th floor and do more to help keep it quiet, vs. sit on the ground floor and do nothing. Thank you.
Undergraduate	Management	McDermott Library	23 - 30	Male	I think the library needs to be updated especially the avaliabilityt of power outles for users with lap tops. There are only a limited number of placed where plugs can be accessed.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	18 - 22	Female	In terms of making the library a more inviting place to faciliate studying, I think it would be ideal tc change the private studying areas on the fourth floor, to have more comfortable chairs, puting round tables up there, etc. especially for long hours of studying.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	31 - 45	Male	For a school with the perceived academic quality that UTD has, particularly in the sciences, the technology that students have at their disposal in McDermott Library is woefully sub-par. Also, from a functional standpoint, the individual study areas need to have more electrical outlets for students to plug in their laptops. I believe that your staff is very well trained, and have always had wonderful experiences in receiving the help that I need. However, I can cite multiple times when I've heard library employees making negative comments about other employees and about helping students. I've noticed this mostly along the back wall, close to the laptop checkout locations and the multimedia area on the first floor. Of course employees need to let off steam now and then, but the floor is not the appropriate place for this.
Undergraduate	Behavioral and Brain Sciences	McDermott Library	23 - 30	Male	I really wish the library had more study areas for individuals and for groups. I also wish there were very strict rules about cell phone use in the library!

Undergraduate	Natural Sciences and Mathematics	Other University/Colle 31 - 45	Female	The library feels old and stale. It does not entice me to spend my time studying there. A fresher looking, more contemporary environment would be nice. Most students go to places like Starbuck's because the atmosphere is relaxing and the furniture is comfortable. The library needs some conference room type of areas where small groups of people can gather to study together. Lastly, navigating the library services via the web (esp. archive materials such as medical journals) is confusing and tedious.
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