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We are your UT-Dallas Computing Help Desk

- Academic Computing User Services' Desktop Support
- Live Web Support
- Galaxy
- More about us

Welcome to the UTDallas Computing Helpdesk Website

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The **Academic Computing Services Helpdesk** is the doorway to computing assistance on campus. We receive hundreds of requests each day from faculty, staff, and students. Some of these are transferred to various departmental support staff for final resolution. Often the Helpdesk can solve your problems right on the phone or interactively online. The UTD Helpdesk takes requests for help via email, telephone, and through our online chat services.

If we can't give you an answer, we will direct you to someone who can! You will be given a ticket number for tracking purposes, and will be able to watch the progress of your request for help online at https://hss.utdallas.edu.

Additionally, you will be able to create your own tickets without even contacting us directly.

Just remember that when you contact the UTD Helpdesk, we will do everything possible to help you find the answers to your questions, and make computing on campus a smoother process for all involved. We are constantly improving our service and our response times!

Purchasing a New Computer?

Can't decide which computer is right for you? Well you've come to the right place. We now offer computer consulting to help you find the right configuration.