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[Getting Help 24x7](#)

#### **Technical Support 24 x 7 x 365**

Immediate technical support is available 24 hours a day - 7 days a week - 365 days a year from Embanet, the UT TeleCampus Customer Support Service partner. Embanet Corporation is one of the largest technical support providers for online higher education in North America, and provides round-the-clock live technical support, FREE, to all UT TeleCampus students, faculty and staff.



#### **Help Desk**

1-866-321-2988 (toll-free)

1-416-494-6622 x1 (long distance)

<http://www.embanet.com/help/UTTC.htm> (UTTC Support Request web form)

#### **Technical Support FAQs**

In the [FAQs](#) section you will find answers to the most frequently asked technical questions and resolution steps for common technical issues.

### UTTC Technical Support

If Embanet is unable to resolve your problem, UTTC technical staff are available to help you Monday - Friday, 8:00 a.m. - 5:00 p.m. Central Time, at [uttctechnsup@utsystem.edu](mailto:uttctechnsup@utsystem.edu) (please provide your name, phone number and a brief description of your problem) or 1-888-TEXAS-16.

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