

Student Ombudsman Summary
Academic Affairs

Case	Year(s)	Resolution	Issue	Source
2003-001	2003	Withdrawn, refund	Medical Withdrawal	Direct encounter
2005-001	2005	Graded	Incomplete grade	Internal Referral
2005-002	2005	Ongoing	Grades, financial aid, rent increases, f.a. suspension	Self-referral
2006-001	2006	Withdrawn and refund	online course and withdrawal, faid mailing, refund	Internal Referral
2006-002	2006	Policy explained	Rhet 1302 and AP transfer credit	Internal Referral
2006-003	2006	Denied admission	Admission appeal for grad school	Self-referral
2006-004	2006	Withdrawn, no refund	Withdrawal and refund - instructor's dialect an issue	Internal Referral
2006-005	2006	Grade changed	Chem, disability services, accommodations	Internal Referral
2006-006	2006	Incompletes completed	Incompletes to be made up after deadline	Internal Referral
2006-007	2006	Handled	UTB registration and fees	Internal Referral
2006-008	2006	Referred to Disability Services	Chem, disability services, accommodations	Internal Referral
2006-009	2006	Withdrawn	Withdrawal -complaint re: instructor	Internal Referral
2006-010	2006	Ongoing	Grades, financial aid, rent increases, f.a. suspension	Self-referral
2007-001	2007	Corrected, reviewing processes	International documents and admission processes	Self-referral
2007-002	2007	Denied	Continuing complaint re: wanting W from course failed	Internal Referral
2007-003	2007	Graded	Incomplete grade	Self-referral
2007-004	2007	Student withdrew complaint	HUMA instructor complaint	Self-referral
2007-005	2007	Resolved	Registration problem	Internal Referral
2007-006	2007	Withdrawn and refund	Stat - withdrawal, refund, complaint re: instructor	Internal Referral
2007-007	2007	Withdrawn and refund	Stat - withdrawal, refund, complaint re: instructor	Internal Referral
2007-008	2007	Admitted, registered	Admission	Internal Referral
2007-009	2007	Admitted, registered	Admission	Internal Referral
2007-010	2007	Corrected	Name Change assistance - update of official records	Self-referral
2007-011	2007	Reviewed and dismissed	Request to review grades in Chemistry - eventual withdrawal	Self-referral
2007-012	2007	Withdrawn and reversal of charges	Request to withdraw from course with refund after already completing course	Self-referral
2007-013	2007	Withdrawn, no refund	Withdrawal and refund request	Internal Referral
2007-014	2007	Ongoing	Grades, financial aid, rent increases, f.a. suspension	Self-referral