McDermott Library

The University of Texas at Dallas

Home ‡ UTD Catalog ‡ Library News ‡ Resources ‡ Services ‡ Policies ‡ About ‡ How to

Quick Links

2007 Conference Reports
2006 Conference Reports

2007 Travel
2006 Travel

Intranet Homepage

Conference Reports

OCLC ILLiad International Conference
March 15-17, 2006, Dublin, OH

Name of Traveler: Vickie Bullock

Name, Location, and Date of Conference:
OCLC ILLiad International Conference, Dublin, OH, March 15-17

ILLiad is the interlibrary loan management software the library purchased to replace our previous, less powerful software. We implemented lending (items sent to other libraries) in Fall 2005 and borrowing (items we get for our patrons) in Spring 2006. ILLiad is very customizable and since we are such new users I was really looking forward to the many presentations and the chance to meet other ILLiad users to gather ideas on how we can use the software to make interlibrary loan at UT Dallas as user-friendly as possible.

It was a very busy 2 ½ days with classes and presentations during the day and lots of shop talk in the evenings with fellow interlibrary loan managers. It was difficult to pick which presentations to attend. Luckily some of them were web-cast so I could view them when I returned to UTD. I came back energized and wishing I could implement everything I learned immediately. Here is a brief description of the presentations/classes I attended.

OCLC ILLiad Custom Report Design with Microsoft Office
This hands –on workshop gave a good overview of the structure of the ILLiad database and taught me about the tools and techniques needed to find and extract data from ILLiad using Microsoft Access queries and reports. ILLiad captures all the information about the items we borrow and loan and we should be able to use this information to create a concise report for collection development purposes.

Copyright Processing in ILLiad
Our previous system did not have a copyright component and all copyright was done manually so I was very anxious to learn as much as I could about how to maximize this part of ILLiad which records all copyright data and has a mechanism for reporting to the Copyright Clearance Center. The presenter gave several ideals on ways to customize the copyright list and best practices for tracking and reporting copyright.

Creating Special Services and Custom Interfaces for ILLiad Users
This presenter talked about how patrons can be presented with different web interfaces based on their status. This would allow us to offer pull and copy services from our paper journals or books for our faculty from the Interlibrary Loan request screen.

Turbo-Charged ILLiad at Princeton University
I was very interested to hear this presenter. Not only has Princeton been using ILLiad since 2001, but they are a Voyager Library. Princeton has taken full advantage of how ILLiad can be customized. This presentation gave me a number of ideals on ways we can streamline workflow including implementing Direct Request which would allow for unmediated borrowing and possible ways to make the link between McDermott and Callier less cumbersome.

Customization out the Wazoo: North Carolina State University
This was another presentation on how ILLiad has been customized to work in different libraries with different clientele. NCSU has a lot of distance users and remote storage which is not a issue here but some of his email routing was interesting and could work at UTD.

Lending Rules for Routing Requests using WorldCat Resource Sharing and ILLiad
OCLC staff made a presentation on a future enhancement to WorldCat Resource Sharing that would allow all libraries (not just ILLiad users) to deflect lending requests based on service types, groups or formats. For example here at UTD we do not lend Special Collections, AV, Leisure or Juvenile books. Within the year we will be able to set our polices so that requests for books from these collections would automatically be passed on to the next library saving staff time.

Books on Demand Poster Session There were several Poster sessions to attend but the one I found the most interesting was from Indiana State University who has customized ILLiad to incorporate the Books on Demand program at their library. Since we do Books on Demand here at UTD I was anxious to see how they had set up routing rules etc to streamline the process for not only the Interlibrary Loan staff but the Acquisitions Department and the patron.

OCLC/ATLAS Update
Both OCLC and Atlas (the company that developed and updates ILLiad) are constantly changing and looking for ways to make Resource Sharing (what OCLC calls the interlibrary loan component) and Illiad better. This final presentation was a brain-storming session. OCLC and Atlas presented what they were currently working on for the next update and asked for suggestions and ideas for future enhancements.

Send your questions or comments to: Library Web Oversight Committee
Last updated February 02, 2007

UTD Homepage