

**Topics Presented at UTD Student Affairs
Monthly All-Staff Development Meetings
2005-2006 and 2006-2007**

- Delivering High Quality Customer Service
- Assessment/Developing Effective Survey Questions
- Team Building
- What is a QEP?
- UTD Comet Connection Program
- UTD New Student Programs
- How to be an Effective Communicator
- Resolving Conflict
- Safety & Security
- Stress Management
- True Colors Personality Inventory
- UTD Multicultural Center Programs & Services
- UTD Student Organizations & Activities
- FISH Philosophy for the Workplace
- How to be an Effective Leader
- Humor in the workplace
- Understanding Cultures
- Generations in the Workplace
- Developing Your Career
- Face Reading

- Advanced Connections Program
- “Helicopter” Parents
- FERPA
- New Legislative Issues
- SACS Process – It’s Everyone’s Responsibility
- UTD Budget Process
- Using WEAVE Online
- Using the new UTD Assessment Tool
- Writing Clear Objective/Outcome Statements
- Generations in the Student Body
- Academic Integrity
- Handling Difficult People
- Disability Services