UT Dallas Information Resources TECHNOLOGY CUSTOMER SERVICES

## Media Services

Media Services
Classroom Media Support
Live Webcasts
Webcast Archives
Classroom Media Reservation

Home Page
General Info
Computer Labs
Help Desk
Technical Support
Training
Media Services
Newsletter

eForms
Staff
Local Area Networks
Microsoft Software
Liaisons

VPN

Air UTD Wireless LAN

Service Call Status

These services are provided to the campus at large by the Media Services staff. Short descriptions follow, with more detailed job descriptions available via the links:

## **Classroom Media Support:**

- o Fixed/portable projectors, TV/VCR combination units, etc.
- Place Your Orders for Classroom Media Equipment Over the Web!
   If you have a UTD faculty or staff account AND you have a NetID you may now place, edit and view your orders over the web!!

https://webapps.utdallas.edu/media/

This is ONLY available to UTD Faculty and Staff. This service currently excludes all student accounts.

If you experience difficulties logging into the online system or if you need help scheduling your equipment reservation please contact the Help Desk at x2911, or email them at assist@utdallas.edu.

- Requests for equipment must be received two business days in advance. Submitting a request does not guarantee an equipment reservation.
- All reservations must be made in writing; we cannot accept your requests over the phone, or in person. If you prefer you may send your request(s) to us through campus mail, JO47.
- Please call extension 4900 to report burnt out bulbs, other necessary equipment maintenance and/or to report damaged equipment.
- The Audiovisual (AV) Division of SOM provides quality service and support in the SOM building. Follow the link for more information: http://som.utdallas.edu/av/.

Webcasting - live events in Real and Windows Media Formats

O Archived versions available in Real Media Formats

Videoconferencing, including H.323 (IP-based) and ISDN

## Video Services

- Video Production
- O Video Editing
- Video Conferencing
- Streaming / Encoding Video
- Digital Photography
- Duplication
- Video Services Request Form

All of our services are for UTD faculty and staff. No student projects will be accepted. Please contact (972) 883-4900 for information on rates and to schedule a time.

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