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## FAQ Database

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UTD Information Resources



Version: 1.4

Welcome to the UTD FAQ! This is where you can find answers to the things about UTD you most often want to know. We invite you to search our database, either by category or by keyword. We suggest searching several times, using slight changes to your search criteria, if your first search doesn't provide the information you're looking for. If you still don't find your answers, you will have an opportunity to ask the question yourself!

Please note that, while several of our questions are related to computer issues, we don't have the ability to resolve true computer problems here. If you *are* having such a problem, you should contact the UTD Computing Help Desk at 972-883-2911, email <u>assist@utdallas.edu</u>.

Good luck and happy searching!

Search by category	and subcategory:	
All Categories	All Subcategories	Find Questions
Search by keyword:		Search

## **Top 5 Questions:**

Question	Solved
How do I configure my wireless PC card? I've registered the NIC online, but I haven't been able to login. Is the SSID the user login and the WEP I use my NetID password?	359
How can I check my UTD e-mail from my home pc?	326
Spam/UCE (Unsolicited Commercial E-mail): How do I deal with it?	203
How do I find my MAC address?	161
Can I access the UTD networks via an ISP such as Comcast cable or Verizon DSL?  Can I run an X-Windows session from home?	157

For questions, comments, or problems with the FAQ, email <u>utdfaq@utdallas.edu</u>