

Detailed Assessment Report for 2005 - 2006 Service Learning

MISSION

In support of UTD's commitment to making a great city greater through community outreach, Service Learning will serve the students by providing outreach opportunities within the UTD, surrounding, and global communities.

STUDENT LEARNING OUTCOMES

Outcome/Objective 1:

Expand Project 200 Service Program

Full Description:

Expand opportunities for students, staff, organizations, and departments to impact campus and surrounding communities by working together and engaging in service through Project 200. We would like to reach our goal of 200 participants and have this establish itself as a tradition during Welcome Week.

A Student Learning Outcome? Yes

Associated General Education Outcomes:

- 18: Practicum

Strategic Plan Initiatives:

- VI-4: Community Outreach

Institutional Priorities:

- CPT-5: Increase retention and graduation rates

Related Measures:

- M. 1: Analysis of phone and email requests.

Related Actions:

- A. 1: Continue to grow Project 200 service program

Outcome/Objective 3:

Expand and initiate service opportunities.

Full Description:

Expand and initiate programs and services such as alternative break programs,

civic engagement opportunities, and liaison with the academic departments.

A Student Learning Outcome? Yes

Associated General Education Outcomes:

- 1: Communication
- 18: Practicum

Strategic Plan Initiatives:

- VI-4: Community Outreach

Institutional Priorities:

- CPT-5: Increase retention and graduation rates

Related Measures:

- M. 3: Strategic planning meeting notes

Related Actions:

- A. 2: Increase partnering opportunities.
- A. 3: Hire full-time Service Learning Coordinator

OUTCOMES/OBJECTIVES

Outcome/Objective 2:

Partner with student organizations/departments

Full Description:

Partner with other student organizations and campus departments on events to leverage shared resources.

A Student Learning Outcome? No

Strategic Plan Initiatives:

- II-4: Enhancement of Diversity and Inclusion
- V-2: Enhanced Quality of Life
- VI-4: Community Outreach

Institutional Priorities:

- CPT-5: Increase retention and graduation rates

Related Measures:

- M. 2: Student organization and department requests

Related Actions:

- [A. 2:](#) Increase partnering opportunities.
- [A. 3:](#) Hire full-time Service Learning Coordinator

MEASURES

Measure 1:

Analysis of phone and email requests.

Measure Full Description:

Analysis of phone and email requests from student organizations wanting more involvement in Project 200 and to establish Project 200 as a Welcome Week tradition.

Related Outcome(s)/Objective(s):

- [Obj. 1:](#) Expand Project 200 Service Program

Target Level:

Double the participation from 100 to 200 people in Project 200.

Findings:

Over 300 people participated in Project 200.

Target Level Achievement: Met

Further Action Planned? Yes

Measure 2:

Student organization and department requests

Measure Full Description:

Analysis of student organization and department requests to partner more with the Service Learning Program.

Related Outcome(s)/Objective(s):

- [Obj. 2:](#) Partner with student organizations/departments

Target Level:

Partner and share resources with at least six organizations and departments on service events.

Findings:

Partnered with 6 organizations and departments on service learning projects,

including Alpha Phi Omega and the Athletics Department.

Target Level Achievement: Met

Further Action Planned? Yes

Measure 3:

Strategic planning meeting notes

Measure Full Description:

Analysis of notes from strategic planning meeting with student and full-time staff related to expanding the Service Learning Program.

Related Outcome(s)/Objective(s):

- [Obj. 3](#): Expand and initiate service opportunities.

Target Level:

Approval to hire a full-time Service Learning Coordinator to accommodate the expansion of service opportunities.

Findings:

Received approval to hire a full-time Service Learning Coordinator.

Target Level Achievement: Met

Further Action Planned? Yes

ACTIONS

Action 1:

Continue to grow Project 200 service program

Full Description

Continue to grow, expand and increase participation in Project 200.

Related Objectives:

- [Obj. 1](#): Expand Project 200 Service Program

Related Measures:

- [M. 1](#): Analysis of phone and email requests.
- [M. 2](#): Student organization and department requests

Person/group responsible for Associate Dean of Students

the action

Target date to implement the action August 2007

Priority Med

Additional resources

Additional funding, additional staffing

Action 2:

Increase partnering opportunities.

Full Description

Continue to explore and increase opportunities to partner with student organizations and campus departments on service projects.

Related Objectives:

- [Obj. 2](#): Partner with student organizations/departments
- [Obj. 3](#): Expand and initiate service opportunities.

Related Measures:

- [M. 2](#): Student organization and department requests

Person/group responsible for the action Associate Dean of Students

Target date to implement the action Summer 2007

Priority High

Additional resources

Additional staffing

Action 3:

Hire full-time Service Learning Coordinator

Full Description

Hire full time Service Learning Coordinator in addition to our student coordinator.

Related Objectives:

- [Obj. 2](#): Partner with student organizations/departments

- [Obj. 3](#): Expand and initiate service opportunities.

Related Measures:

- [M. 3](#): Strategic planning meeting notes

Person/group responsible for the action

Associate Dean of Students

Target date to implement the action

September 2006

Priority

High

Additional resources

Additional funding

ANALYSIS

Strength

We made progress in partnering with on campus departments and with various student organizations. We increased the student and staff participation in Project 200 to make this event more visible and establish itself as a tradition during Welcome Week.

Attention Needed

Students requested more connection with Service Learning through information sharing and participation in events. Student organizations would like more assistance in service options available to them and planning their own service events. We need to continue growing in the areas of partnering and increased participation.

ANNUAL REPORT

Executive Summary

Service Learning provides opportunities for students and staff to engage in service once or several times a year. Most opportunities are provided at no cost to the participants and require a short term commitment on their part. Service Learning engaged over 400 people in service through 15 events, 3 collections/drives for needed items, and 3 Alternative Spring Break trips. We also provided a continuous list of additional service opportunities available for our students and student organizations.

Contributions to the Institution

Service Learning has provided experiential learning opportunities for students and

staff members, leadership training for students, and an increased presence of the University in the surrounding communities.

Highlights

Service Learning increased participation in Project 200 from 75 the previous year to 300 this year, requested funding for full-time Service Learning Coordinator, filled all open spots on Alternative Spring Break trips, and requested additional program funding to expand services for students.

Teaching Activities

The Service Learning department teaches life-long leadership skills (planning, delegation, conflict management, decision making, etc.) to participating students through our Alternative Spring Break program.

Research and Scholarly Activities

No activity to report.

Public/Community Service

Our events included International Rescue Committee school supply drive, Shoes For Orphan Souls collection drive, toy drive for Bolivian orphans, APO Trick or Treating for North Texas Food Bank, Habitat for Humanity events, AIDS Memorial Quilt, CSJ Ministries, World Hunger Relief, sorted and boxed food items at North Texas Food Bank, Dallas Children's Museum, helped with Basically Beethoven event, Education is Freedom, and provided resources and opportunities available for students to utilize on their own time.

International Activities

We worked with 3 organizations that provide international services. The International Rescue Committee school supply drive, the toy drive for Bolivian orphans, and World Hunger Relief.

Challenges

Staffing is our biggest challenge. We have requested funding for a full-time staff member able to dedicate the time needed to expand the services for students, student organizations, and the campus and surrounding communities.