

2006-2007 :: VP/CIO's Office Operations :: Information Resources
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3. Assessment Measures

#	Assessment Measure & Description	Assessment Timeframe & Success Criteria	Related Objectives
3.1	EAS director hired: Hire the director of Enterprise Application Services.	Assessment Timeframe January 2008. Success Criteria Director hired/maintained.	Related Program Objectives <ul style="list-style-type: none"> Complete departmental reorganization by hiring EAS director and business analyst.
3.2	Senior Business Analyst hired: Hire the senior Business Analyst for the Program Management Office.	Assessment Timeframe January 2008 Success Criteria BA hired/maintained.	Related Program Objectives <ul style="list-style-type: none"> Complete departmental reorganization by hiring EAS director and business analyst.
3.3	Establish voicemail migration project plan: The project plan and budget for this work will be critical to success - communication across the campus is a critical issue.	Assessment Timeframe October 1, 2007 Success Criteria Project plan completed.	Related Program Objectives <ul style="list-style-type: none"> Telecommunications group to migrate voicemail to new system.
3.4	Communications plan for voicemail migration distributed across departments: Notifications to the faculty and staff of the voicemail system change will be key to success - surprise is the enemy of progress.	Assessment Timeframe 1Dec2007 Success Criteria Plan announcements sent out, Telecom website updated with plan for reference. online.	Related Program Objectives <ul style="list-style-type: none"> Telecommunications group to migrate voicemail to new system.
3.5	Establish liaison list of departmental eLearning course developers: The evolution of a cross-campus eLearning Team is the identification of willing and able participants outside of the central IT group, primarily from the academic areas. This list should be maintained actively.	Assessment Timeframe March 2007 Success Criteria List published online (Confluence).	Related Program Objectives <ul style="list-style-type: none"> Enhance eLearning team by adding departmental resources and training classes.
3.6	Establish eLearning Team website for directed communications: The eLearning Team needs to have a distinct identity. A website is the first step to providing community interactions and consolidated resource advertisement.	Assessment Timeframe June 2007 Success Criteria website published online	Related Program Objectives <ul style="list-style-type: none"> Enhance eLearning team by adding departmental resources and training classes.
3.7	Additional migration (BB to WebCT) courses offered: A key success factor is the elimination of the Blackboard service and migration of those users to WebCT, which is designated as the enterprise eLearning solution. Additional "how to migrate materials" sessions are needed and coupled with aggressive marketing.	Assessment Timeframe Summer 2007 - August final report. Success Criteria Responses from majority of Blackboard-using faculty.	Related Program Objectives <ul style="list-style-type: none"> Enhance eLearning team by adding departmental resources and training classes.
3.8	Core network redesign plan: The initial design of a 10-Gbps-capable, routed	Assessment Timeframe March 2007	Related Program Objectives <ul style="list-style-type: none"> Network - upgrade core to 10Gbps-capable.

